P_IMS 2022 Integrated Management System Policy

Approved by the Order of the Director No. 2-ms of 07/01/2022

GURTAM means together

UAB Gurtam is engaged in the **development**, **distribution and support of software solutions for telematics and GPS monitoring and control**. The company has accumulated the richest experience in this field in creating a world-class product, has formed its own traditions, and has established itself as a reliable and conscientious partner.

Our strategy:

- The direction of all the company's resources to create products that best meet the needs of our customers.
- Development and launch on the market not only of the types of software and services that are needed today, but also the creation of innovative products that have no analogues, forming new needs in the telematics and Internet of things market.
- Preservation of existing sales markets and entry into new ones through the introduction of an innovative software product.
- Continuous improvement of the quality of the released software and services based on the requests and expectations of consumers to meet their needs to the maximum.

Main tasks in the field of quality:

- Maintain a corporate culture and a favorable psychological climate that contribute to the most effective development of the creative potential of each employee.
- To improve the quality of our products and services based on the requirements and expectations of consumers, conducting a systematic analysis of current and future customer needs and their satisfaction with our products and services.
- To increase its share in the global telematics and Internet market, thereby increasing both the company's income and the income of each employee.
- Preserve the workforce by encouraging the improvement of the qualifications of employees, conducting regular training and improving the competence of personnel, creating an optimal social environment.
- Comply with the requirements of ISO 9001 and continuously improve the effectiveness of the quality management system based on a process approach and risk-based thinking.

Main tasks in the field of information security:

- Ensure the security of corporate assets of UAB Gurtam, including personnel, material and technical assets, information resources and business processes.
- Ensure the quality of the developed software, the services provided, and compliance with contractual obligations, as well as minimize the number of incidents.
- Ensure the safety of personal data of internal and external customers.
- Ensure control of resources and increase the effectiveness of the functioning of business processes.
- Ensure that all legal and regulatory requirements are met.
- Comply with the requirements of the ISO 27001 standard and constantly improve the effectiveness of the information security management system, taking into account the economic feasibility of the measures taken, and also prevent the negative impact of controls on the performance of employees' duties.

The director of UAB Gurtam takes responsibility for the effectiveness of the integrated management system, the allocation of resources for the functioning of its processes and encourages all employees to comply with the requirements of the integrated management system.