WiaTag: delivery monitoring in Kuwait

Problem

Zitaat, the company from Kuwait, provides McDonald's, Dip'n'Dip, Arby's and other restaurants and fast food chains with an online food ordering platform together with vehicles that take the food from the restaurant and deliver it to the clients. The company needed the monitoring system to track 500+ vehicles and access to the orders history.

Solution

Specialists of Space link decided to use Wialon API and WiaTag. They installed WiaTag on the couriers' smartphones and connected them to Wialon. Now Zitaat gets the drivers' location and speed data as well as info on the battery level of 500 phones.

Each restaurant has a Wialon account where the dispatcher can monitor vehicles online, build reports, and get notifications. Geofences help to control the presence of drivers in loading and delivery zones.

Company profile

Country:
Kuwait

Industry:
Food delivery service

Monitoring unit:
Passenger and freight vehicles, motorcycles

Website:
zitaat.com

Implemented products

Wialon Hosting, WiaTag

Result

Dispatchers monitor the units location and routes
24/7
in Wialon Hosting

500 vehicles
were connected to Wialon within a week with the help of the drivers' phones and WiaTag

Access to the yearly orders history and the opportunity to build reports based on the data for this period